

dais software is a software solutions company with a history of over a decade of experience in providing effective and reliable enterprise software products, development services and business software integration.

The company has established itself as the leading fintech vendor on the local and regional market in the area of Online Banking and Finance solutions and in specific custom-built integrated applications for banks, bank subsidiaries and other financial companies such as insurance institutions, payment processors, asset managers, housing centers.

GENERAL INFORMATION

Legal Status

A privately held, limited liability company.

Financial Brief

Self-funded, debt-free, profitable and growing for each of the last 6 consecutive years.

Quality Assurance

The company is certified to Quality Management Standard ISO 9001:2000 (Consulting, design, development, deployment and support of software solutions, services and products).

Partner Relations

Microsoft Certified Partner; IBM Partner for Software; Cisco Registered Partner.

VISION AND VALUES

dais software has been recognized as a company dedicated to providing software solutions that meet the expectations for functionality and quality.

dynamics. Innovation, research and improvement to always keep up with contemporary business and technology.

agility. Solutions that flexibly follow business priorities and changing requirements to support customer's competitiveness.

integration. Connected interoperable systems that integrate optimally to complex IT environments.

Stability. No compromise to performance, availability and security of IT systems.

AREAS OF SPECIALTY

dais software focuses on medium to large scale projects in **E-Business, E-Channels, Security and Integration for Financial and Telecom verticals.**

E-Business

eBank.net - company's core business - Enterprise Multi-channel Solution for Online Banking, Finance and Payments

eBank.net covers all channels for bank customers – Internet Banking, Mobile (internet and text), Voice/Fax, and offers complete feature sets for banking and financial services for individual and business customers, with rich user experience on contemporary Web trends. eBank.net functionality includes single view of bank accounts and transactions information; full range of online fund transfers; loans origination and operations; online and offline bill presentment and payment (including a complete payments and collections management system); e-invoicing; customer investment portfolio information; e-commerce features with option for a standalone 3D-secure-compliant payment portal. Advanced software architecture, built-in industry standards, such as PKI for security and XML for interoperability and continuous introduction of latest technology ensure long product lifecycle. eBank.net gained stability and fine tuning in large-scale live systems operation.

E-Channels

Web Content Management (webGen.net). Framework for dynamic web site content management of large corporate sites. Key features include flexible site content edition and open integration of custom web applications into the graphical user interface.

Computer Telephony Channel(ctiCenter.net) Family of CTI products including Interactive Voice Response (IVR), Call Center agent applications, Voice and Fax applications, Contact Center integration based on hardware and system software of Cisco and Dialogic.

Interactive Messaging Channel (mEx.net). Frameworks for messaging and distribution channels such as SMS and e-mail including high-performance notifications engine and Web-based bulk SMS system.

Mobile Internet Channel (mobile.net). Mobile internet and WAP applications as a front-end to complex business systems.

Security

Authentication and Fraud Protection. Frameworks for OTC (one-time codes), based on VASCO technology and SMS TANs for authorization and protection of online systems; transaction monitoring tools.

PKI-based security framework (wPKI.net). Platform for enrollment and management of digital certificates with interface to integrate to browser, desktop or mobile clients.

Integration

Enterprise Application Integration. Interoperability and complex data exchange platforms based on SOA and Web Services.

Custom Development Services

dais software designed, developed and integrated a number of applications solving specific business problems of its customers thus broadly enhancing its know-how and solutions offering for financial industry.

COMPANY ADVANTAGES

dais software has built a reputation of a leader in its lines of business.

Market leader in areas of specialty. Major financial institutions in Central and Eastern Europe are customers of company's products and services. 4 of the top 5 banks in Bulgaria with total assets and client base of more than 50 % of the total national financial market run eBank.net – company's core solution, to provide their customers with reliable and feature-rich Online Banking services.

Ready-to-run frameworks. Broad range of developed software frameworks in the areas of specialty allowing flexibility and fast time-to-market.

Experience in mission critical solutions. Solutions handling thousands of users and daily load of financial transactions for millions of Euro.

Proficient team. Dedicated development and integration team of top class software engineers with strong background and expertise in software technology and methodology.

Reliable support services. Long-term support contracts with customers with flexible terms, sharp response times and business-critical on-site support.

REFERENCE PROJECTS

- **DSK Bank** (OTP Group)
- **Raiffeisenbank Bulgaria** (RZB Group)
- **UniCredit Bulbank** (UniCredit Group)
- **Eurobank EFG Bulgaria** (EFG Group)
- **Emporiki Bank** (Credit Agricole Group)
- **CaSys International** (FIBank group)
- **West-East Bank** (NLB Group affiliate)
- **Allianz Bulgaria** (Allianz Group)